



# *TM Systems*

*Simplifying Technology*



# Company and Organization

## 3 DECADES OF EXPERIENCE

TM Systems is a trusted **ICT consulting partner**, specialising in Software & Product Engineering, Cybersecurity, and AI solutions. We leverage AI, machine learning, and intelligent automation to accelerate software delivery, drive digital transformation, and strengthen cybersecurity frameworks.

**Software & Product Engineering:** Scalable, custom applications via DevSecOps.

**Cybersecurity:** Risk assessments, threat detection, and incident response.

**AI Innovation:** Predictive analytics, AI model design, and automation for actionable insights.

TM Systems empowers organisations to build secure software, mitigate risks, and unlock the full potential of data.

## CLIENTS AND ORGANIZATION

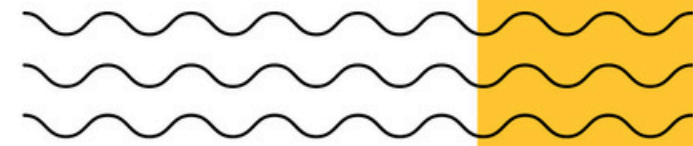
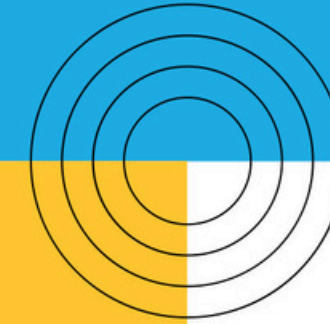
With 93% client retention, we deliver high-quality, agile, innovative solutions, backed by **ISO 27001:2022** and **ISO 9001:2015** certification.



# Numbers



**1000+**  
Customer



**30+**  
Years of  
Experience



**280+**  
Certified  
Professionals



**22+**  
Countries



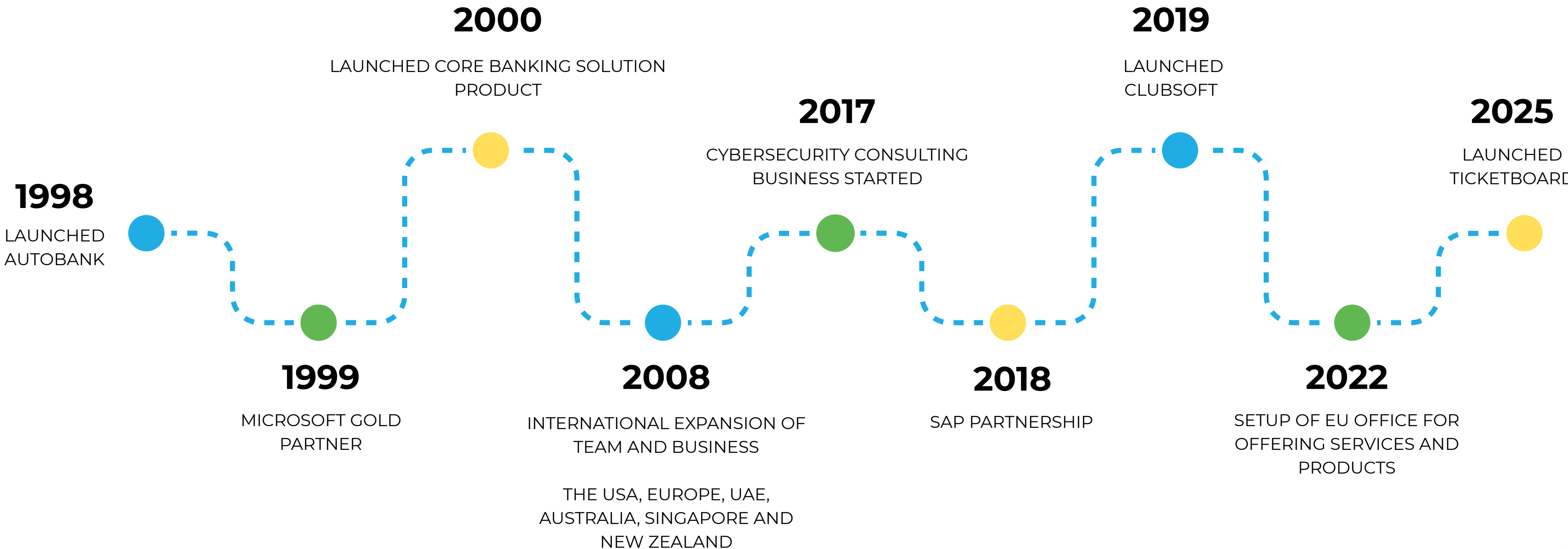
**1500+**  
Completed  
Projects





# Journey

Year 1994 | Company was founded





# The Team

## LEADERSHIP

TM Systems team has of 280+ dedicated engineers, designers, managers, strategists and business minds building products and providing services .



**Saumil Shah**  
CHIEF EXECUTIVE OFFICER



**Shravan Shah**  
DIRECTOR



**Sahil Shah**  
DIRECTOR



**Kunal Shah**  
DIRECTOR - OT SECURITY



**Adv. (Dr.) Swapnil Bangali**  
VP - LEGAL SERVICES



**Adv. (Dr.) Harita Shinde Bangali**  
LEGAL HEAD



**Kushal Shah**  
BUSINESS LEAD- EUROPE



**Nehal Shah**  
SENIOR MANAGER - CLIENT RELATIONS



**Rahul Yadav**  
CHIEF TECHNOLOGY OFFICER



**Samiksha Chauhan**  
HR MANAGER



**Boy Striker**  
BUSINESS DEVELOPMENT MANAGER - EUROPE



**Harish Rana**  
HEAD - IT RISK & COMPLIANCE



# Industries



**Agriculture & Food**



**Energy & Utilities**



**Telecom**



**Finance**



**Sport**



**Social Media**



**Asset & Wealth Management**



**Chemicals**



**Pharma & Life Sciences**



**Defence**



**Travel & Hospitality**



**Public Sector**



**Automotive**



**Engineering & Construction**



**Real Estate**



**Fashion & Clothing**



**Education**



**Transport & Logistics**

# SERVICES

# What We Do

## CYBERSECURITY

We provide end-to-end cyber consulting across Assessment, Compliance, and Forensics, protecting Networks, Applications, and OT environments.

- **Assessment:** Threat intelligence, vulnerability testing, penetration testing, and infrastructure/OT security reviews to uncover risks and inform defense strategies.
- **Compliance:** Framework alignment (IEC 62443, NIST, ISO 27001, GDPR), audits, policy development, training, and automated compliance tools.
- **Forensics:** Incident response, digital investigations, evidence preservation, and chain-of-custody management.

With a security-first mindset, we help organizations identify vulnerabilities, maintain compliance, and respond decisively to incidents, ensuring robust protection across all layers of IT, OT, and cloud infrastructure.



# What We Do

## SOFTWARE ENGINEERING

We design, build, and secure digital products that drive innovation and scale with business goals, combining human-centred design, DevSecOps, and cloud-native architecture for resilient, maintainable, and intuitive solutions.

- **Mobile Development:** Native Android/iOS apps and cross-platform solutions with Flutter and React Native.
- **Web Development:** Responsive web apps, PWAs, cloud-ready back ends, microservices, container orchestration, performance tuning, accessibility, and zero-trust security.
- **AI Solutions:** Custom models for prediction, NLP, computer vision, and intelligent automation embedded in apps.
- **IoT Engineering:** Edge-to-cloud connectivity, secure firmware, device lifecycle management, real-time analytics, dashboards, and rule-based alerting.

TM Systems delivers production-grade software that generates measurable business value—securely, at scale, on schedule.



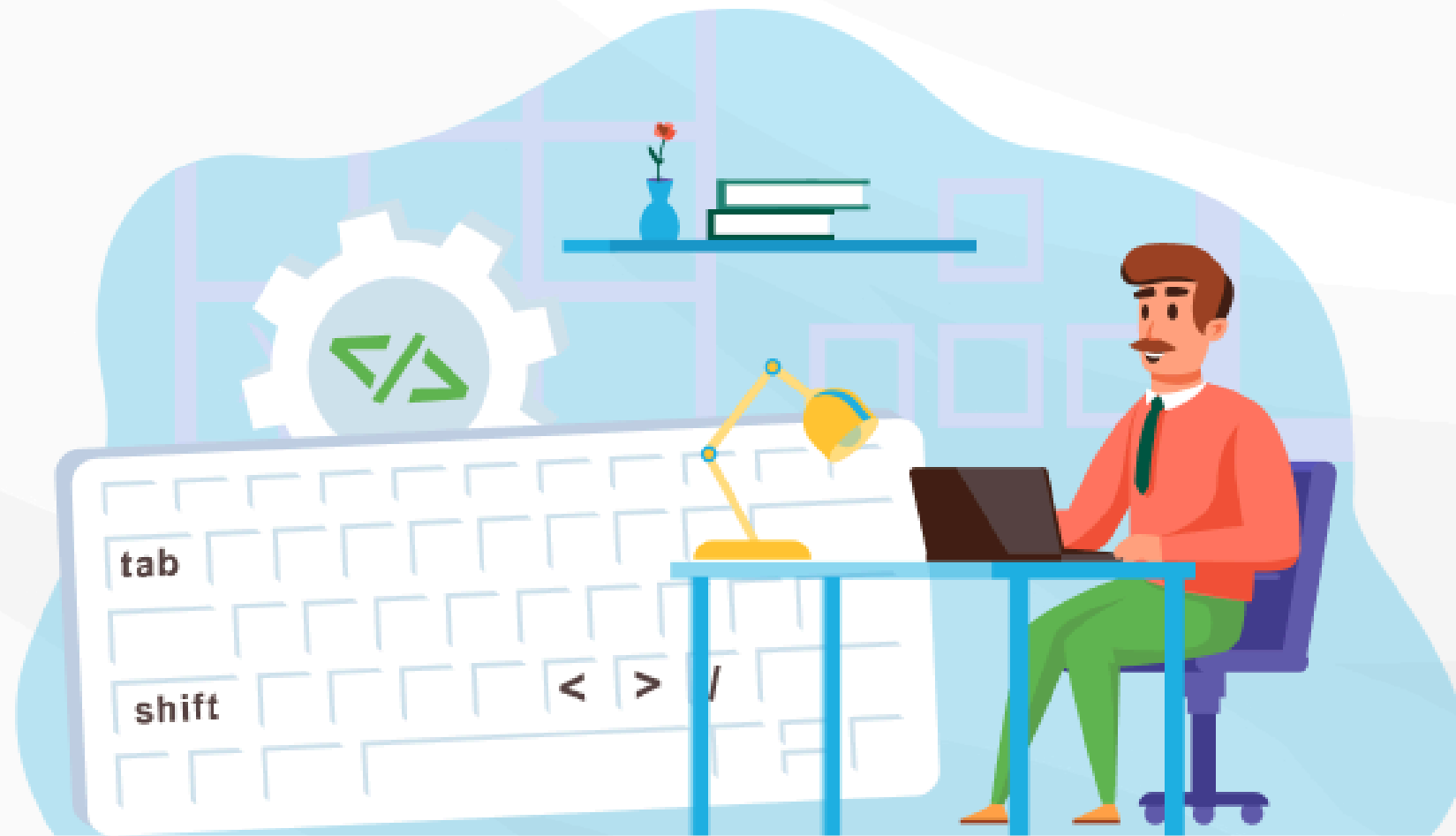


# What We Do

## PROCESS OUTSOURCING

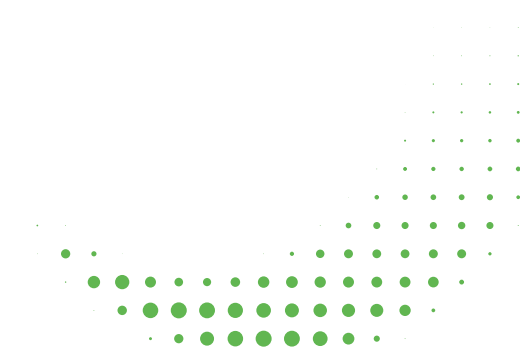
We help clients focus on strategic growth by managing critical support functions through Business Process Outsourcing (BPO) and Knowledge Process Outsourcing (KPO).

- **BPO:** Customer experience management, multichannel service desks, technical support, retention programs, and scalable data operations including entry, cleansing, annotation, and enrichment. Flexible engagement models reduce costs and accelerate delivery.
- **KPO:** Market and competitive intelligence, financial and investment research, trend analysis, valuation modeling, and BI dashboards.
- **Value:** Cost optimization, access to global experts, scalable capacity, and enabling internal teams to focus on core business innovation and strategic priorities.





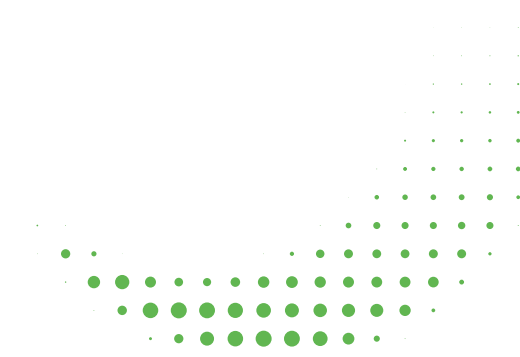
# PRODUCTS







# SHOWCASE



# Emergi – Ride Hailing Mobile App

**Success Story:** Transforming Urban Mobility in Africa with EMERGI

**Location:** The Netherlands / West Africa (Liberia)

## Introduction

Emergi, a renewable energy start-up, is driving innovation in Africa by combining clean technology with sustainable urban mobility solutions.

## Challenge

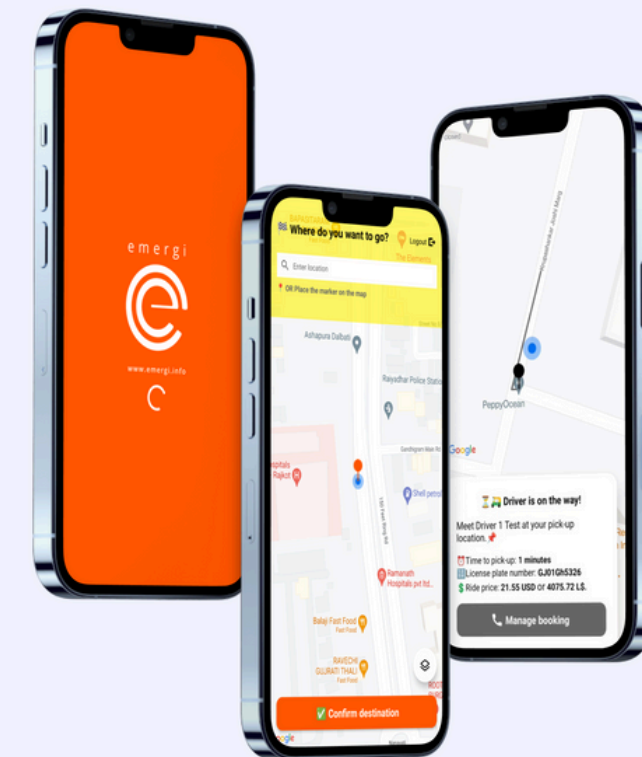
- Needed a comprehensive ride-hailing experience tailored to African cities.
- Required expertise in app development and GIS maps integration.

## Our Solution

- Built two intuitive apps for drivers and passengers.
- Integrated open standards and real-time mapping for seamless mobility.

## Impact

- Empowered drivers, especially women, with new income opportunities.
- Enhanced passenger experience with reliable, efficient, and affordable rides.





# Compliance for Insurance Broking Firm

**Success Story:** IRDAI Cyber Security Compliance for Insurance Broking

**Location:** India

## Introduction

A leading insurance broking firm sought to align its information security practices with the latest IRDAI cybersecurity guidelines.

## Challenge

- No consolidated framework aligned to IRDAI mandates.
- Needed assessment without disrupting daily operations.

## Our Solution

- Developed a tailored compliance assessment plan mapped to IRDAI controls.
- Conducted policy, governance, and technical reviews for full traceability.

## Impact

- Identified gaps in incident response, encryption, and vendor risk management.
- Delivered a prioritized remediation roadmap and guided execution.





# Network Security for a Manufacturing Unit

**Success Story:** Network Security Assessment for Manufacturing Company

**Location:** India

## Introduction

A medical supplies manufacturing unit catered to sensitive medical receipes as well as medical formulations. We were approached to make sure information flow across the network was secure.

## Challenge

- The network infra is a combination of legacy & modern systems.
- The assessment had to be carried out without affecting operations.

## Our Solution

- System specific assessment plans were formulated and the network assessment was carried out using industry leading tools such as Nessus & Qualys.

## Impact

- We were able to find out the security issues in the infrastrcture and help the IT team fix the issues.





# OT Security for a Utility company

**Success Story:** OT security vulnerability assessment for Power Utility company

**Location:** India

## Introduction

Power Utility company came to us with a case where they wanted to minimize the impact of cyber attacks on their network.

## Challenge

- Auditing legacy protocols & live infrastructure

## Our Solution

- Performed vulnerability assessment and trained the security team to perform internal security reviews as well as deal with attacks. Training was carried out using labs and simulations

## Impact

- The company understood the importance of regular assessments vis-a-vis checklist based assessment.



# Asset Management software for TokenME

**Success Story:** Simplifying Asset Management tracking with IoT (Internet of Things) Innovation and Transformation.

**Location:** The Netherlands / Denmark

## Introduction

Token-Me – Dutch IoT company specializing in monitoring and asset management in the construction industry

## Challenge

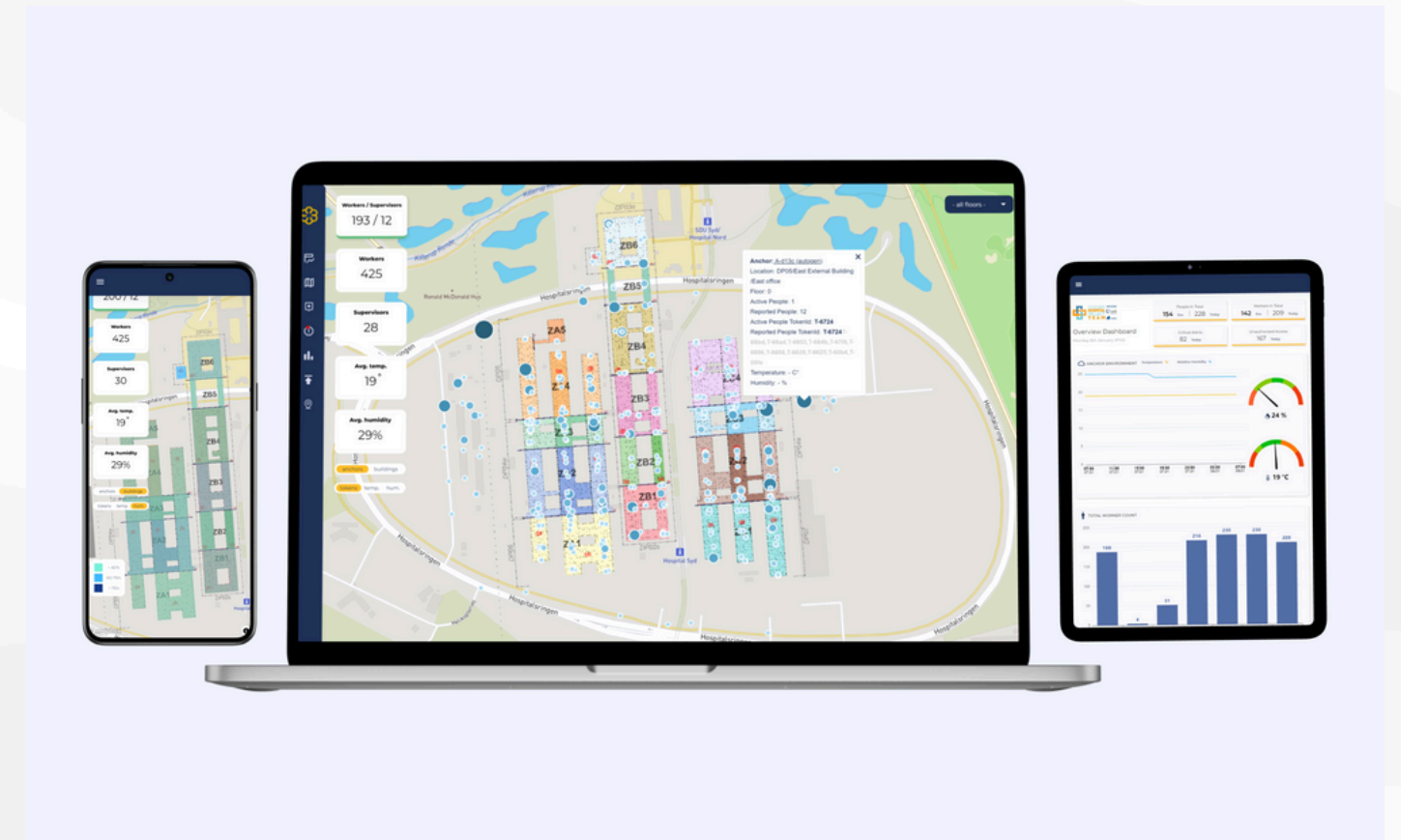
- Needed an advanced IoT solution integrating cloud and hardware for the construction sector; required expertise in hardware, firmware, and software

## Our Solution

- Delivered customizable IoT firmware in 6 months with accurate tracking; engineered a scalable AWS-based cloud platform with built-in analytics and real-time secure monitoring

## Impact

- Reduced monitoring and safety costs by 40%, improved efficiency, and exceeded client expectations with user-friendly design.





# Dovenmuehle Mortgage Inc

**Success Story:** Transforming Mortgage Business with Knowledge and Business Processes Outsourcing

**Location:** United States of America

## Introduction

Dovenmuehle Mortgage, Inc. is a leading U.S. mortgage servicer for lenders nationwide.

## Challenge

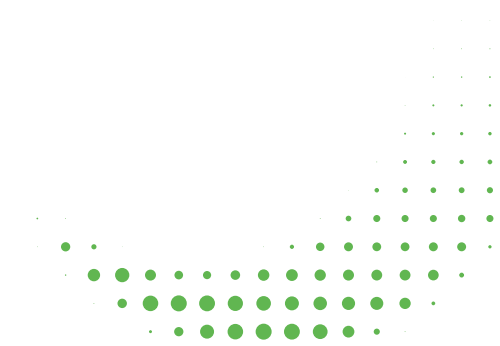
- Dovenmuehle Mortgage, Inc. sought to transform its business processes for greater efficiency and proficiency.

## Our Solution

- Over the last decade we simplified and transformed the business processes and Knowledge processes. We helped Dovenmuehle Mortgage, Inc to improve Efficiency, Productivity and Compliance by setting and managing their offshore center.

## Impact

- More than 40% of Operational Efficiency





# Contact Us

## We're Here to Help You

We'd love to hear from you. Fill in the form or just book a meeting.



### Visit Us

Ahmedabad – India  
Rotterdam – The Netherlands



### Call Us

India : +91 79 40504060  
The Netherlands : +31 108998276



### Mail Us

[contact@tmspl.com](mailto:contact@tmspl.com)



# Our Partners

SIEMENS

Lenovo

CiC

Google

IBM

COREL

aws

LG

logitech

Gold  
Microsoft  
Partner  
Microsoft

hp

AMKETTE  
Digital Life Redefined

ASUS®

CISCO

CITRIX®

Speed  
Reliability  
Value Performance  
COMPUAGE INFOCOM LTD

COOLER  
MASTER

CORSAIR

CREATIVE

FORTINET®

FUJITSU

GIGABYTE™

McAfee™

NVIDIA

Novell®

PHILIPS

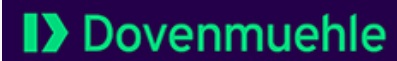
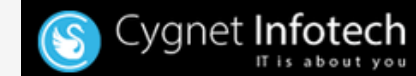
SONY

Redington  
SEAMLESS PARTNERSHIPS

Quick Heal  
Security Simplified

and more

# Customers



# Customers



Yale University



**Baxter**



**Deloitte.**



**United  
Healthcare**



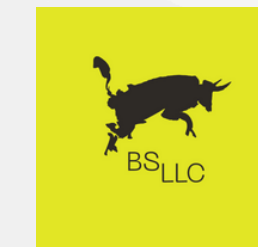
**verizon**



JPMORGAN  
CHASE & CO.



# Customers



and more